

unable to comment upon the substantive issues. Once the costs proceedings are concluded it is open to you to return to the Law Society and ask that they reopen their file and proceed with their investigation. Once the Law Society has reached a decision on the substantive issues that you raise, it is open to you to return the matter to this Office.

The Ombudsman considered that the Law Society's investigation had been subject to some delay but that it was not appropriate for her to take any further steps as the Law Society had already identified this deficiency in their service and offered you £250 compensation. The Ombudsman took the view that it was reasonable to resolve the issue of delay in this way.

The Ombudsman found no evidence that the Law Society's was incomplete or had been altered in any way. Nor did the Ombudsman find evidence to suggest that the Law Society was biased or deliberately delayed their investigation in order to protect FDC Law.

Yours sincerely



Rob Bartram  
**Legal Adviser**

What about doing NOTHING?